



## Accessibility for Ontarians with Disabilities Customer Service Feedback Form

C.H. Robinson is committed to providing persons with disabilities with equal opportunities and standards of goods and services in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). We welcome your feedback regarding accessibility at C.H. Robinson. If you would like to obtain a copy of C.H. Robinson's AODA Policies, please email [employeerelations@chrobinson.com](mailto:employeerelations@chrobinson.com).

Please tell us the date and location of your visit:

Date: \_\_\_\_\_ Location: \_\_\_\_\_

### 1. Were you satisfied with the customer service we provided you?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

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### 2. Was our customer service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

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### 3. Did you experience any problems accessing our goods and services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

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You may submit your feedback by any of the following methods:

1. Email: by emailing the feedback form as an attachment to [employeerelations@chrobinson.com](mailto:employeerelations@chrobinson.com)
2. Standard Mail - by printing the feedback form and mailing to the following address:

ATTN: Employee Relations  
C.H. Robinson  
14701 Charlson Road  
Suite 1600  
Eden Prairie, MN 55347-5090

Contact Information (complete only if you'd like to be contacted):

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

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